

TOOL LIBRARY | FAQ

Q. What do I need to take a tool home?

A. You need to have a library account in good standing with Solano County, Benicia, or St. Helena.

Q. How many tools can I take home?

A. You can borrow 2 tools at a time per library card.

Q. How many holds can I place?

A. You can place 2 holds at a time.

Q. Can I pick up my holds at any Solano County Library branch?

A. No. Tools must be picked up at their assigned location- Fairfield Civic Center Library, or Dixon Public Library, or at Vallejo John F. Kennedy Library. Tools are available for pick up during the following hours:

Fairfield Civic Center Library & Dixon Library: Until 4:00PM

Vallejo John F. Kennedy: Until 30 minutes before closing

Q. How long can I keep it?

A. You can keep it for 3 weeks.

Q. Can I renew it?

A. No. There are no renewals.

Q. Can I drop this in the book drop or the AMH machine?

A. No. Tools must be returned at the service desk during open business hours. Tools must be cleaned before they are returned.

Q. What happens if I lose a tool?

A. Lost or damaged tools will need to be paid for and replaced so other customers can enjoy the collection. If you are concerned about the potential costs of a tool, please speak with a staff member at the service desk or call 1-866-57-ASKUS.

Q. What if I have a Benicia or St. Helena library card? Can I check out tools?

A. Yes, you can! Tools must be picked up and dropped off at the following locations only: Fairfield Civic Center Library, Dixon Public Library, and/or Vallejo John F. Kennedy Library.